



Privacy & Cookies Policy

Privacy

Central FX Limited ("CFX", "us", "we" and "our") takes your privacy very seriously and we are bound by the Data Protection Principles contained in the Data Protection Act 1998. Our Privacy Policy Statement outlines how we collect, manage and disclose your personal information and ensure that it remains confidential and secure. Your use of the website constitutes acceptance of the terms of this Policy. Our Privacy Policy will be reviewed from time to time to take account of new laws and technology and any changes to our operational processes and any amendments to this Policy will be incorporated in an updated version on this page. Your subsequent use of the website constitutes acceptance of those changes. Any information we hold will be governed by our most recent Privacy Policy.

1. Use of Personal Information

CFX needs to collect certain personal information to be able to offer its range of financial products and services to its customers.

We will collect and maintain most personal information from customer use of this website. This may be through the use of the application and other types of forms and through active use of the website. The type of information may include (but is not limited to) name, address, date of birth, contact details, employment and income, transaction history, areas of the website used and visited and links to and from third party websites. We may also need to collect and maintain information from external sources such as credit reference and identity verification agencies. Periodically we may ask you to voluntarily provide us with information for our marketing or survey purposes.

CFX will use your information for the purpose of opening and maintaining an account, confirming your identity, managing your profile and account and to enable us to provide you with the products and services that you have requested from us. Unless you advise us to the contrary, we will also communicate with you about relevant information and opportunities relating to existing and new products and services which we consider suitable for you.

2. Disclosure of Information

In the standard operation of our business, we may disclose your personal information to the following (who may be within or outside the European Economic Area):

- our associated companies
- successors in title to our business
- our third party service providers and professional advisors
- credit agencies
- any organisation or person expressly instructed by you

- any relevant regulatory, governmental or law enforcement authority as required by law
- third parties necessary to provide the products and services requested by you
- introducing brokers with whom we have a mutual relationship

We require that organisations outside of our group of companies who handle or obtain personal information as service providers acknowledge the confidentiality of this information, undertake to respect any individual's right to privacy and comply with the Data Protection Principles and this policy.

3. Security of Information

We take the safeguarding of your data very seriously. All personal information in our possession is held securely. Only our authorised employees are permitted access to your personal information, strictly for business purposes.

4. Your Rights

Subject to its stated exceptions, the Data Protection Act entitles you to obtain a copy of any personal information which we hold concerning you and for you to advise us of any perceived inaccuracy. Should you wish to exercise this right at any time please write to us verifying your identity and confirming the information you require. We may charge you a reasonable fee to cover our costs in complying with your request to provide you with the required information.

You may request at any time that we amend, update or (subject to our necessary legal, regulatory and business requirements) delete personal information which we hold concerning you. Please contact us at info@centralfx.co.uk to ask us to make these changes on your behalf.

If you have any questions concerning our Privacy Policy, or you would like to change your personal information, or you would like to make a complaint concerning any action of ours which you consider is in breach of our Policy please contact our Compliance Department directly.

We would hope to be able to deal with any complaint you may have to your satisfaction, but in the event that we cannot you may contact the Information Commissioner directly.

Cookies

We use a number of different cookies on our site. If you do not know what cookies are, or how to control or delete them, then we recommend you visit <http://www.aboutcookies.org> for detailed guidance.

The list below describes the cookies we use on this site and what we use them for. Currently we operate an 'implied consent' policy which means that we assume you are happy with this usage. If you are not happy, then you should either not use this site, or you should delete the cookies having visited the site, or you should browse the site using your browser's anonymous usage setting (called "Incognito" in Chrome, "InPrivate" for Internet Explorer, "Private Browsing" in Firefox and Safari etc.)

First Party Cookies

These are cookies that are set by this website directly.

| Cookie | Purpose | Provider | Expiry | ICO Definition |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|---------|----------------|
| _ga | Anonymised Analytics Tracking codes to allow us to improve our website performance. | Google Analytics | 3 Days | Performance |
| _gat | | Google Analytics | 1 Day | Performance |
| _gid | | Google Analytics | 2 Days | Performance |
| _utma | Tracking codes from Lead Liaison which allow us to personalise your experience on our website and what marketing and update information you receive from us. | Lead Liaison | Session | Targeting |
| ll_IP | | Lead Liaison | Annual | Targeting |
| llprspctid | | Lead Liaison | Annual | Targeting |
| lluniqck | | Lead Liaison | Annual | Targeting |
| PHPSESSID | | Lead Liaison | Session | Targeting |
| _distillery | | Lead Liaison | Session | Targeting |
| additional_webapp_security_token | | Lead Liaison | Session | Targeting |
| Securitysession_webapp_onlineuser_token | | Lead Liaison | Session | Targeting |

Third Party Cookies

These are cookies set on your machine by external websites whose services are used on this site. Cookies of this type are the sharing buttons across the site allow visitors to share content onto social networks. Cookies are currently set by **Facebook, Twitter, Google+ and Pinterest**. In order to implement these buttons, and connect them to the relevant social networks and external sites, there are scripts from domains outside of our website. You should be aware that these sites are likely to be collecting information about what you are doing all around the internet, including on this website.

You should check the respective policies of each of these sites to see how exactly they use your information and to find out how to opt out, or delete, such information.